



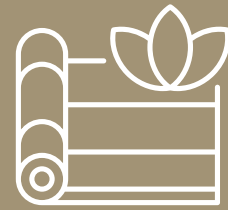
## PART 'C'

Your ideal retirement:  
exploring resident amenities.

Westering  
NORTH ADELAIDE

## In your own words...

During our Information and Feedback Sessions, we asked you to tell us about your preferences for resident amenities at Westering North Adelaide.



From this, we learned that accessible Wi-Fi as well as green spaces and gardens are highly valued, alongside access to visiting health practitioners and fitness centres.

## This is what you've told us about what is important.



Wi-Fi received a score of 4.6 out of 5, showing we all like to keep connected.

4.6/5



Green Space and Gardens received a score of 4.5 out of 5, in terms of importance to provide.

4.5/5



Shared social spaces including cafés, club lounge areas, barbeque areas, library and a bar were also favoured.



Café received a score of 4.1 out of 5. There's nothing like that morning coffee with friends.

4.1/5



Socialising with friends and family is very important so it's good to know the Club Lounge area received a score of 4 out of 5.

4/5

Other amenities that you listed as ideal included an arts and craft studio and woodwork workshop.

Through our incorporation of your feedback into our designs, we want to ensure that you have access to the amenities that you require to enjoy living at Westering North Adelaide. Your appreciation for greenery and social spaces is of high priority to us, and we look forward to creating social spaces and amenities for you to enjoy.

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*The social activities available and the fitness centre are what appeal to me most about Westering North Adelaide.*

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SESSION PARTICIPANT

# Confused about the terminology used within the world of retirement living?

The information regarding the retirement living world can quite often be the cause of confusion with the vast abundance of terms used arising from the legislation that provides tremendous protections for residents. The use of acronyms is common across retirement living documents, which can cause you to rely on assumed definitions. To help with this, we have compiled a list of commonly used acronyms and general terms to assist your understanding.



## **Retirement Village:**

One of the most common retirement living options in Australia, retirement villages create a community of like-minded neighbours for those over 55 who would like more security and engagement, while living independently.



## **ILU – Independent Living Unit:**

Refers to purpose-built homes and apartments with design features designed especially for those over 55 to continue living independently, thus the term. These are the homes that are provided within communities which allow for socialisation and independence as you age.



## **LLC – Land Lease Community:**

A community where you buy the physical home and rent the land it resides on. Also commonly referred to as 'Over 55s lifestyle communities', or 'manufactured home estates' (MHE).



## **ALA – Assisted Living Apartments:**

For those who may require permanent and regular care and support within their homes.



### **DMF – Deferred Management Fee:**

Also commonly referred to as an exit fee or departure fee – is not actually a fee but rather a payment that is deferred until your departure of the village. It is essentially an ‘enjoy now, pay later’ payment plan that allows for reduced costs moving into a retirement home. There is no payment outlay required, it is simply dealt with as a component of the final settlement proceeds to the outgoing resident or their estate.



### **HCP – Home Care Package:**

Government support provided to those eligible, and who require care and support on an ongoing basis within their homes. These packages cover various levels of care needs. Helping Hand provide home care services and can support residents to access as required.



### **RAC – Residential Aged Care:**

Also referred to as nursing homes, these are facilities available to those who require full time care and are unable to live independently. Helping Hand has two Residential Care Homes located in North Adelaide as part of Westering.



### **ACAT – Aged Care Assessment Team:**

Required for those who have applied for a Home Care Package or are moving into an aged care facility, an ACAT refers to an assessment by an ACAT assessor. These are not required for those who are moving into retirement villages.

These are just a few of the terms listed, however we are more than happy to assist with any additional questions that you may have.

## Thank you.

We look forward to providing you with our exciting updates on Westering North Adelaide as the year progresses.

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**Helping Hand**